

PRIVACY POLICY OF MASTER GRID

The purpose of this privacy policy is to inform you how Master Grid collects, uses and protects the personal data you send when using the site « mastergrid.com » (hereinafter « website »).

This policy is part of the Terms and Conditions of Use, you declare having read and agreed.

Please note that operations on personal data are made under compliance with current regulation in particular french law n°78-17 « Informatique, Fichiers et Libertés » dated from January 6th,1978. Master Grid, as data controller, undertakes to respect EU regulation n°2016/679 dated from April 27th, 2016 concerning the protection of personal data and privacy.

This policy can be modified, completed or updated with no other notice than posting the new terms in order to comply with any legislative or regulatory evolution or any case-law or technological development.

1. Who collects personal data

The data controller, who collects the personal data and processes the data, is:

Master Grid, a simplified joint-stock company with capital of €28,000,100.00, registered on the Trade and Companies Register of Grenoble under number 854 068 392, whose registered office is located at 2 rue de la Neva 38000 Grenoble, France.

The French Data Protection Commission (CNIL) is the relevant supervisory authority of Master Grid.

2. User consent

As a user of the "mastergrid.com" website, please note that you declare that you have read this Policy and consent to the collection, use and storage of your data as described in this Policy.

3. Personal data that we collect

The personal data that may be collected is as follows:

- User account data: i.e. the data you enter in the contact form (title, last name, first name, email address, company, telephone number)
- Browsing data: is data collected when browsing, such as the date and time of connection and/or browsing, the type of browser, the browser language, your IP address as well as location and geolocation data.

Master Grid only collects data that is necessary to fulfil the purposes set out in this Policy. No additional data is collected if you are not informed in advance.

4. Why we collect personal data

Personal data collected when using our website is processed for the purposes described in the table below or indicated on the relevant pages of our website.

To protect the privacy of users, all data controllers must justify the legitimate basis for the data processing. Therefore, pursuant to regulations, the following constitute a legal basis for data processing:

- The prior consent of the data subject for one or more specific purposes;
- The execution of a contract to which the data subject is a party or the execution of pre-contractual measures taken at the request of the data subject;
- Compliance with a legal obligation that is binding on the data controller;

- The legitimate interest of the data controller, with regard to the interests and fundamental rights and freedoms of the data subject.

Purposes of the data processing	Legal basis for the data processing
Management of general enquiries received via the contact form	The legitimate interest of the data controller in providing services tailored to customer requests.
Management of requests for services (response, preparation of a sales proposal, contracting, etc.)	The legitimate interest of the data controller in providing services tailored to customer requests. The execution of a contract or pre-contractual measures.
Management of training requests received via the contact form	The legitimate interest of the data controller in providing services tailored to customer requests. The execution of a contract or pre-contractual measures.
Management of contact with customers and potential customers	The execution of a contract or pre-contractual measures. Compliance with a legal obligation.
Implementation of commercial prospecting and marketing operations (with data subjects who have not objected to this)	The legitimate interest of the data controller to offer services tailored to customer requests and consent (check box).
Organising business events such as seminars/webinars (invitations, registration, logistics, etc.)	The legitimate interest of the data controller in providing services tailored to customer requests.

5. Recipients

Staff members

We may disclose to any member of our organisation the user data he or she reasonably requires to fulfil the purposes set out in this Policy.

Miscellaneous disclosure

Third parties will not be able to access user data beyond what is reasonably necessary to fulfil the purpose in question.

We will not sell or share your data with third parties, except in the following cases:

- If required by law
- If required for any legal proceedings
- To prove or protect our legal rights

If you follow hyperlinks from our website to another website, please note that we are not responsible for and have no control over their privacy policies and practices.

6. Security measures and transfer outside EU

As the data controller, Master Grid undertakes to take all necessary precautions to protect the security and privacy of the data and in particular to prevent it from being altered, distorted or accessed by unauthorised third parties. All data is hosted in France and no data is transferred outside the European Union.

7. Duration of data retention

User data is kept for the time strictly necessary for the purposes set out in this Policy and in accordance with applicable laws and regulations. In this respect, data may be kept for a maximum of 2 years from the date the user's data was collected or from the last contact, except for commercial prospecting operations, where it is kept until the data subject exercises his/her right to object. The user's data is deleted when the retention periods expire.

8. Your right as user

You have the following rights regarding your personal data:

- Right to access
- Right to rectify
- Right to erase
- Right to restrict processing
- Right to data portability
- Right to object

The management of your rights pursuant to the French Data Protection Act ["Informatique et Libertés"] of 6 January 1978 is entrusted to Master Grid. If you wish to exercise these rights, or to modify your data, please contact us by e-mail: contact@mastergrid.com.

If you feel, after contacting Master Grid, that your "Data Protection" rights are not being respected, you can lodge a complaint online with the CNIL.

9. Management of cookies

When you browse the Master Grid website, information about your browsing experience may be recorded in small text files stored on your computer called "cookies".

The cookie is used to administer the website, to monitor browsing or to analyse user behaviour, and in particular:

- To measure the number of visitors to the website and its content;
- To save customer account information when the user is logged in;
- To customise how the content available to the user is displayed.

We can only access the cookies created by our website. You can control your cookies with your browser. Choosing to disable cookies may prevent you from using certain features.

You can object to this at any time using your browser settings:

- On Google Chrome: "Settings > Advanced settings > Privacy and security > Content settings > Cookies".
- On Mozilla Firefox: "Options > Privacy & Security > Privacy > Cookies & Site Data".
- On Safari: "Preferences > Privacy > Cookies and website data".
- On Microsoft Edge: "Settings > Advanced settings > Privacy and services > Cookies".

10. Social networks

Master Grid's official LinkedIn account can allow users to post content. The user is informed that the content posted on this social network can be seen by any third party, and that users are required to be extra vigilant when providing certain data on this website. Master Grid is in no way liable for any damage caused by third parties due to or resulting from users posting their personal data.

11. Data Protection Officer

Master Grid's Data Protection Officer (DPO) ensures compliance with the regulations and rules in force, and in particular must establish a register of personal data processing operations.

The user can contact the Master Grid Data Protection Officer by e-mail at the following address contact@mastergrid.com.